

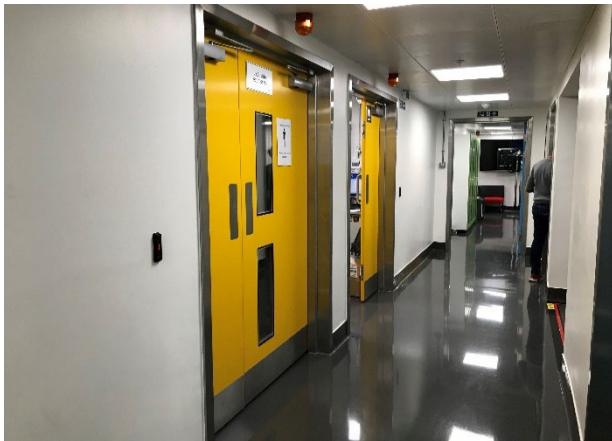
Job Title:	IT/Network Engineer	Office Location:	Co. Wicklow
Pay Rate:	DOE	Position Type:	Full time Permanent Contract
Line Manager:	IT/Network Manager	Start Date:	1 st April 2024

About DorteK:

DorteK are an Irish Company originating in Wicklow who have been manufacturing a range of specialist hygienic door sets, automation systems and window systems since 1968 for installation throughout Ireland, UK, Europe, US and SE Asia. Our dedicated in-house teams deliver complex, bespoke door packages from initial design, through specification and manufacturing through to installation and final commissioning.

DorteK supply the global top 20 pharmaceutical manufacturers and provide a total project management solution to door packages across Food Manufacturing, Pharmaceutical, Cleanroom Research Laboratory, Hospitals and Retail sectors internationally. Each client chooses DorteK for a variety of reasons but, we believe primarily due to the quality of our products and the high levels of flexibility, dedication and service we offer. We pride ourselves in getting the job done.

At DorteK, we believe our success has been built upon the 160 great people who work for us. We're a team that works hard for our clients and firmly believe our growth is down to the ambition, dedication and the expertise of everyone within the DorteK family.



ROLE OVERVIEW:

The IT Network Engineer will be responsible for managing all software and hardware systems within the DorteK business. They will be responsible for making sure these systems all align with each other and work towards making flow of information more efficient. They will be responsible for maintaining current hardware, whilst striving to develop and ensure hardware is fully capable of the business' demands.

They will be working on developing current systems to ensure that the business' requirements are catered for. Whether this be developing existing software, bringing in new software and ensuring these link or 'talk to each other'. They will work closely with the Data Analyst and IT/Network manager to ensure that all of information and data is accurate.

They will be working on the current ERP system, alongside our support partners, to streamline the current data/information pathways and automate processes. The new role will also have responsibility for sourcing long term strategic partnerships to keep constant development and ensuring DorteK are proactive in their IT Structure and Long Term Goals.

KEY RESPONSIBILITIES:

- Managing all of DorteK's existing hardware and software within the group.
- Improving efficiencies of the current pathway of information between all of the different current software packages.
- Configure and manage various network devices and services (e.g., routers, switches, firewalls, load balancers, VPN, QoS).
- Monitor performance and ensure system availability and reliability.
- Monitor system resource utilisation, trending, and capacity planning.
- Liaise with suppliers and other IT personnel for problem resolution.
- Sourcing Long Term Partners with IT/Network Manager, to ensure DorteK are proactive in achieving their IT Plan.
- Analysing existing infrastructure and performing IT system enhancements.
- Writing customized programs and scripts, as well as configuring ERP applications.
- Performing diagnostic tests and resolving issues to optimise performance.
- Keeping abreast of the latest ERP upgrades and offerings.
- Keeping updated on IT Developments and Proposals which would be beneficial to DorteK

EXPERIENCE AND SKILLS

DorteK are looking for people with a great work ethic. Our ideal candidate will have the following skills:

- Experience of dealing with Multiple Software's within an organisation.
- Proven hands-on IT network engineering experience.
- Deep understanding of networking protocols.
- Solid understanding of the OSI or TCP/IP model.
- Hands-on experience with monitoring, network diagnostic and network analytics tools.

- Bachelor's degree in information technology, computer science, or similar preferred.
- In-depth knowledge of ERP development tools, coding languages, and business processes.
- Great organisational and time management skills.
- Exceptional interpersonal, collaboration, and communication abilities.
- Excellent analytical and problem-solving skills.
- At least 2 years' experience as an ERP specialist in a related industry, would be beneficial.
- A background in business administration, project management, or a related field will be advantageous.

SALARY AND BENEFITS:

Dortek is offering an attractive salary and benefits package.

If you are interested in becoming part of the Dortek team and making a real difference, please send your CV to: louise.bridgeman@dortek.com